



# **Eurofins Announces** Overnight TAT – Delivered by 9:00am



## Samples at Laboratory before 4:00pm

Today's Australian environmental laboratory industry is characterised by the internal service triangle being quality, turnaround time and price! These metrics are often strongly debated or manipulated in each direction in order to maximise the benefits to the end users but in reality they have remained the same for the last few vears.



Eurofins | mgt's Australian operations are about to break this paradigm with 9:00am next day delivery.

Traditionally, turnaround times have been based around delivery on 24 hours, 48 hours, 72 hours and the standard turnaround time of 5 working days. Premiums are allocated for shorter turnaround times and this will also apply for 9:00am delivery.

## How will this work?

Samples received with a valid order or completed chainof-custody requesting "Overnight TAT" on Day 0 before 4:00pm will have results reported the next day before 9:00am.

**NATA Report Released 9:00am** 

Analysis: Metals, PAHs, TRH & BTEX analysis Available from our Sydney & Melbourne Laboratories

A surcharge of 100% will apply for Overnight TAT.

Our Managing Director Sefton McGraw said "We are very excited about this new venture. Again we have listened to our customers views in a recent client survey that highlighted this requirement. We have been testing this internally and we are now in a position to deliver this service. I am looking forward to seeing the daily figures and reporting our success to the marketplace."

#### **Eurofins | mgt Expertise**

If you would like to discuss logistical details of these new operations then please contact your local Business Unit Manager otherwise contact your local Analytical Service Manager or one of our Business Development Team listed below for further details.

### Global Leader - Results You Can Trust

EnviroNote No. 1069 - November 2016

**Eurofins** 

**Contacts for further Information** Rhonda Chouman Scott Carroll **Matt Deaves** echnical Support Dr Bob Symons

+61 3 8564 5000 +61 2 9900 8410

+61 2 9900 8400

+61 8 9251 9600

Michael Horne Peter Gratwick +61 499 810 009 +61 448 176 035 Laboratories

Melbourne Sydney Brisbane Perth

Offices

Newcastle Adelaide Darwin

E: EnviroSales@eurofins.com

W: http://www.eurofins.com.au/environmental-testing